

NGO HNA, MPA
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EDUCATION

University at Buffalo Expected May 2026
Ph.D. in Educational Culture, Policy, and Society (ECPS)

Binghamton University May 2020
Master of Public Administration, with a Concentration in Non-Profit Management

St. John Fisher College May 2016
Bachelor of Arts in International Studies with Spanish minor

FOREIGN LANGUAGES – Burmese (fluent), Mara (fluent), Lai (fluent), Spanish (beginner)

PUBLICATIONS (peer-reviewed)

research and co-author book chapter with professor (Expected publication 2024)

research and co-author article with professors (Expected publication 2024)

Book Chapter

Carroll, E. P. & Hna, N. (2022). More Karenni, more happy: The role of social bonds in the refugee resettlement and integration processes of families from Burma in Western New York. In M. K. Watson & P. Gopalan (Eds.), *Refugee resettlement in the United States: Loss, transition, and resilience in a post-9/11 world* (pp. 25-36). Routledge Press.

PUBLICATIONS (non-peer-reviews)

created and wrote “*Keeping Families Safe and Healthy*”: *A Guide to Your New Home* (translated into five languages)

created and wrote “*I Love My Daily Routine, How About You?*”: *Fatima Shares Her Day* (children’s version)

POSITIONS HELD (and relevant experiences)

Graduate Assistant at University at Buffalo August 2022-present

Graduate Assistantship

- assist professor with various assignments/research
 - review and annotate articles, books, book chapters, dissertations
 - attend academic events and provide detailed notes
 - transcribe research interviews
- co-chair 2023 Annual Graduate School of Education (GSE) symposium

Cities Rise: Healthy Home Project at Rochester Refugee Resettlement Services March 2020-July 2021
Project Manager

- oversee the project
- hire interpreters and supervise interns and volunteers

- design and evaluate the program
- created and wrote healthy home guide book (in five languages)
- created and wrote healthy home guide book (children's version)
- conduct needs assessment via surveys and interviews

Advancing Refugee Student Educational Opportunities (ARSEO) at Rochester Refugee Resettlement Services

May 2019-July 2021

ARSEO Program Founder and Director

- design and evaluate program
- recruit and train interns
- recruit and interview student participants
- manage and oversee day to day operations
- grant writing

“Supporting Adult Refugee Students” Project directed by Dr. Pilapa Esara Carroll,

Dept of Anthropology, SUNY at College of Brockport

August 2017–December 2018

Research Assistant

- conduct and translate interviews with research subjects
- review, enter, and code interview transcripts
- develop literature review

IMPAQ–International at Washington DC

September 2017–December 2018

Consultant

- review translated interview transcripts to assess completeness and accuracy
- translate and transcribe Burmese field interviews into English

Rochester Youth Year (University of Rochester)

August 2016 – July 2017

AmeriCorps VISTA Fellow (assigned to Attendance Initiative with the Rochester City School District)

- collect, review, and analyze attendance data
- assess national best practices for reducing chronic absenteeism
- analyze current attendance policies and practices and develop comprehensive recommendations

Research Experience

Graduate Student Research Community-Based Grant at University at Buffalo

July 2022- present

Co-coordinators

- Community-Based Project on Immigrant and Refugee Experience Western New York
- Recruit subjects and conduct/transcribe interviews

Research for Graduate Course (qualitative methods)

September 2022- present

Principle Investigator

- Research topic: The lives and experiences of Burmese Refugees who don't attend college After graduating from a US high school.
- Approved IRB application on file at University at Buffalo (January 2023)

Leadership/Advocacy/Service:

2023 Graduate School of Education (GSE) symposium planning committee at University at Buffalo

September 2022-May 2023

Co-Chair

- write and maintain meeting minutes for GSE planning committee and for co-chairs meetings
- lead person for the symposium budgeting
- develop mock budget and submit to GSE Dean's office
- liaison with GSA club president for the Department of Educational Leadership and Policy

Mara Community Committee (MCC-USA)

July 2023–present

Advisor for the Mara Community Committee

- advise the central committee
- attend the central committee meetings
- oversee legal documents (501(c)3, state incorporation papers, etc.)
- advise re: tax issues

Mara Community Committee (MCC-USA)

July 2016–July 2023

Secretary of Education Department

- serve on central committee and set educational priorities for MCC-USA
- develop and lead MCC-USA Education Workshops
- promote Mara language literacy for Mara children in USA
- organize and leadership role with the 7th, 8th and 9th MCC-USA General Conferences
- create an online after-school tutorial program for Mara students

Honors/Awards**2021-2023 The Best Leadership**

July 2023

- The award is given to two Mara people (one female, and one male) who live in Burma and India or in the global Mara diaspora; I was nominated and selected for this award as a role model exhibiting courage and confidence while working hard to negotiate conflict and problem-solve.

The Changemakers: Rochester Women Who Changed the World

November 2020

- Inspired by the centennial of the 19th Amendment and commemoration of the women's suffrage movement, the Rochester Museum and Science Center selects women for this honor who have made a significant impact on their community; I was nominated and selected for this honor for my ongoing work with and advocacy for refugee communities.

References available upon request.